

CONTINUITY TRACKING FORM

Month/ Year _____

Instructions: At the end of each month, for each provider, collect and record the 'Visits made by my roster clients to me' over the past month (numerator) and the 'Total visits by my roster clients to the clinic' over the past month (denominator). This is a challenging measure to collect without a computer system that tracks the service and roster (panel) provider for each visit. Enter the numerator and denominator in the table below. Continuity is calculated as a percentage (%) using these two numbers.

Provider Name														
	Visits by my roster clients to me?	Total visits by my rstr to clinic?	Visits by my roster clients to me?	Total visits by my rstr to clinic?	Visits by my roster clients to me?	Total visits by my rstr to clinic?	Visits by my roster clients to me?	Total visits by my rstr to clinic?	Visits by my roster clients to me?	Total visits by my rstr to clinic?	Visits by my roster clients to me?	Total visits by my rstr to clinic?	Visits by my roster clients to me?	Total visits by my rstr to clinic?
Numerator/ Denominator x100 = %														

Continuity of care: In Canada, a continuous relationship, sustained over time, between clients and their care providers, has been associated with "improved adherence to prescribed screening and treatment, recognition of unidentified problems, better immunization outcomes, fewer hospitalizations, lower use of emergency rooms, improved patient satisfaction, and a general reduction in costs" (Centre for Health Services and Policy Research, University of British Columbia).